goibibo.com

Hotel Confirmation Voucher

Guest Name:Gauri Kulkarni

Silver Sands
Sunshine - Angaara

goStays Certified

Murodd Waddo,Near Car Park,Candolim,Beach Road,Bardez Goa
Ph: 0832 6647601, 00918087041223

Check IN
Jan 18, 2019

Check OUT
Jan 21, 2019

Goibibo Booking ID:	HTL2QMSJ4W	Accommodation charges collected on behalf of hotel:	Rs. 15340
Hotel Booking ID:	0043806106		
Advance Receipt Number:	HDAR000028481908	Convenience Fees:	Rs. 767
Date of Booking:	Dec. 19, 2018, 9:42 p.m.	Reversal of Convenience Fees:	Rs. 767
Room Type:	Deluxe Room with Breakfast	Discounts / Wallet:	Rs. 2843
Room 1:	2 Adults / 0 Child	Net Amount Paid:	Rs. 12497

Inclusions: FREE Breakfast , Accommodation

Important Note: Booked & Payable at goibibo.com

Description of Service: Reservation services for accommodation

Congratulations! You have just booked a Gostays certified hotel from us. This Hotel (Silver Sands Sunshine - Angaara) has been inspected with an exhaustive check list and certified on delivering a delightful stay.
With this Gostays booking your experience is insured with a Money Back Guarantee

Additional Information

- Hotel Policy:

Cancellation & Amendment Policy

- Booking is Non-Refundable.
- goCash used in the booking will be non refundable
- Any Add On charges are non-refundable
- You can not change the check-in or check-out date

Hotel Policy

• The standard check-in time is 01:00 PM and the standard check-out time is 11:00 AM. Early check-in or late check-out is strictly subjected to availability and may be chargeable by the hotel. Any early check-in or late check-out request must be directed and reconfirmed with hotel directly
• Compulsory Gala Dinner surcharge directly payable at the hotel
• 25th Dec : Rs 2000 per adult and Child : Rs 1500 per child
• 31st Dec : Rs 2000 per adult and Child : Rs 1500 per child
• Valid ID for all adults is mandatory at the time of check in.
• Final rights of admission/check-in remain reserved with the hotel management & refund can be denied in-case any misconduct is observed by the hotel management
• All Couple Friendly hotels allow Local IDs.
• Any increase in the price due to taxes will be borne by you and payable at the hotel.
• The primary age of the guest must be at least 18 years old to be able to check into this hotel
• Your stay does not include additional personal expenses like telephone charges, meals that aren't part of your meal plan, any hotel services you use (like laundry and room service) or tips. The hotel will charge you directly for these when you're checking out.
• It is mandatory for guests to present valid photo identification at the time of check-in. According to government regulations, a valid Photo ID has to be carried by every person above the age of 18 staying at the hotel.
• Hotels may charge a mandatory meal surcharge on festive periods e.g. Christmas, New Year's Eve etc... All additional charges (including mandatory meal surcharges) need to be cleared directly at the hotel.
• Please note that it takes minimum of 4 to 8 working hours to confirm a reservation at the hotel for same day check-ins.
• Hotels may not allow local residents as guests to check-in. This is strictly subjected to the Hotel Policies and goibibo will not be responsible for such check-in denials.
• For Invoice & tax breakup please contact the Hotel as per the details provided or collect the same from the hotel during checkout.

Cancellation Procedures

- Online cancellations: Cancellations can be made online.Please visit http://www.goibibo.com/support/. Step by step instructions available.
- Only those cancellation requests which are made either online or on the phone to our customer support team shall be entertained. Goibibo shall not be liable to entertain any cancellation requests made directly to the hotel without intimating Goibibo.
- If you do not show up at the hotel, you will still be charged the entire amount as per "No show" hotel policy.
- Please note that the hotel cancellation policies change from time to time based on the date of booking, date of travel, promotional offers etc. The policy applied to your booking will be the one displayed at the time of booking and on your voucher only.
- For bookings with discount ,cancellation penalties will be charged on the display price over which a promo code or other discount may have been applied.
- For bookings under any special offer cancellation and refund policies mentioned above will not be valid.

Modifications & Refunds

- As you are aware - that goibibo is just a booking agent. We do not control, own, create or direct hotels and their rates and inventory updates on our website. In case hotel does not honor the booking our team will work hard and shall suggest you the best alternative for your stay, which shall be as per your discretion.
- Goibibo reserves the right to cancel any booking made by any travel agent using promotional offers for business purpose without any prior notice. The promotional offers are strictly meant for bookings booked for personal travel only.
- The detailed terms and conditions set out at Terms and Conditions are incorporated herein by reference and shall accordingly apply to the booking.
- Applicable only for the Hotels booked to stay/travel within the territory of India.
- Modification request GoTime shall start from acknowledgement of Customer's request by Goibibo and end with successful resolution as specified above.
- Company's decision with regard to the calculation of GoTime and in case of delay, promotional GoCash, shall be final, binding and undisputable.

GoTime Promise shall not be applicable in the following cases:

- Non refundable bookings
- Modification of booking on or after due check-in date
- Modification of booking due to no-show
- Booking made through Company's Business Partners. (HDFC Smart Buy, Kotak Mobile App, Citi Premier Miles, Apps Daily, Samsung Galaxy Platform)
- Post-paid/Pay-at Hotel bookings
- Package bookings i.e. Hotel plus Hotel / Bus
- Promotional GoCash payable in case of delay in meeting GoTime Promise by Company per booking error acknowledged shall not exceed INR 5000.
- Company reserves the right to discontinue GoTime Promise at any time without assigning any reasons whatsoever.
- Company powers to add to the list of exceptions where GoCash compensations are exempt.
- Should you wish to cancel or modify reservations made with Goibibo, this can be done by calling our office at 1-860-2-585858/1800-208-1060.

Cancellations and modifications must be made with Goibibo and not with the hotel as the contract that has been entered into is between Goibibo and the customer. Cancellations/modifications sent directly to the hotel are not recognized by Goibibo and no money will be refunded.

- For any modification, User shall pay applicable cancellation/modification charges.
- All modifications are subject to availability and agreement of the Hotel. If the total of the modification is cheaper than the cost of the initial booking, then a refund of the difference in cost will be given.
- Cancellations or modifications notified directly to the hotel or other accommodation will not be effective. Requests for cancellations and modifications must be made directly through Goibibo.
- Once a booking is modified, it cannot be modified further or refunded.
- Selective offers of Goibibo will not be valid on a cancellation or modification of booking.
- Any e-coupon discount on the original booking shall be forfeited in the event of cancellation or modification
- If a booking is changed or cancelled by the customer, the hotel will be notified (of the changes) and the original confirmation email that was generated will not be valid.
- In addition to the aforesaid terms and conditions, the terms and conditions of the respective hotel shall also be applicable to the booking. In case of any inconsistency or conflict between the terms and conditions herein vis-a-vis the terms and conditions of the hotel in relation to the accommodation, the terms and conditions of the hotel shall supersede.

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goCare Support - It is FASTER to WRITE to US.

To tell us your issue go to www.goibibo.com/support/

Total has been rounded off to next rupee value

ibiboGroup Private Limited
Registered Office: UG-07 (front side), TDI Mall, Rajouri Garden, Delhi-110027 Ph:+91-8447113229
Corporate Office:18th & 19th floor, Tower A, B & C Epitome Building No. 5 DLF Cyber City, Phase - III, Gurgaon 122 002, India - Ph +91-124-6749000 Fax +91-124-6749101
CIN:-U72900DL2012PTC233343
PAN No: AAHCP1178L
GST Identification No. 06AAHCP1178L1Z4
HSN/SAC: 998552
Email:- information@ibibogroup.comWebsite:- www.ibibogroup.com

Disclaimer:- Hotel and GST charges are collected on behalf of the hotel. These details are just for information and cannot be used for GST claim. Hotel will issue a GST invoice at the time of checkout which will be required for GST credit.

(This is a computer generated document. Does not require any signature.)

IBIBO GROUP PRIVATE LIMITED

18th & 19th floor, Tower A, B & C Epitome Building No. 5 DLF Cyber City, Phase - III, Gurgaon 122 002, India